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CASE STUDY

Kevin had developed a painful feeling in his lower left eyelid. Kevin, who was recovering from an upper respiratory infection, informed the doctor that he had tried warm a compress but that it had not helped.



Name: Kevin

Age: 57

Location: USA



While he did not have any other symptoms, he was still suffering from fatigue following his illness.

The doctor diagnosed him with a sty and advised him to continue with warm compresses to the affected area three times daily and to avoid massaging it. He was told to use eye drops or an ointment, and was informed that should he have any queries or concerns to contact the service again for a further review.

"Great care and attention to detail - the doctor's questions and explanations were excellent." - Kevin



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