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CASE STUDY

Charlotte tripped and hit her face on a concrete sidewalk. She had abrasions on her nose, lip, right cheek, and right eye and had been in a lot of pain. She told the doctor that she applied disinfectant to the wounds and taken some painkillers.



Name: Charlotte

Age: 32

Location: USA

However, she found that there was more swelling under her eye and that there was discharge from the abrasions, her tooth was loose and that she had a cut inside her lip.



The doctor suggested that she monitor her symptoms and advised her to apply an antibiotic ointment to her wounds, to take painkillers as required, and prescribed antibiotics in case the swelling got worse or was more painful. Charlotte was further advised to seek the advice of a dental surgeon about her loose tooth, and was told that if despite using the antibiotics, her symptoms worsened or if she had any queries or concerns, to contact the service again.

"The doctor was very attentive and kind. He made me feel very comfortable. The service was very fast." - Charlotte



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